

# Warranty terms

## General

### Hardware warranty

Enoc System AB warrants all products purchased from Enoc System AB against defects in materials and workmanship for a period of three (3) years from the day of purchase from Enoc System AB. If Enoc System AB receives notice of such defects during the warranty period, Enoc System AB will, at Enoc System's option, repair or replace products that prove to be defected. Exceptions to the above is, electrical products such as power supply, lighting and cooling (fans), where Enoc System AB leave a one (1) year warranty.

### Exceptions

The above warranty does not cover defects resulting from: improper or inadequate maintenance by the customer, unauthorized modifications or misuse, operation outside the normal environmental specifications for the product. Enoc System AB is not responsible for any defects that are due to Buyer's specification or specified design, from incorrect assembly, installation or incorrect preparatory work carried out by the Buyer if such occurs and the warranty does not include normal wear and tear.

### Shipping and handling

Enoc System will not assume responsibility for loss and/or damage by the outbound freight carrier. If the shipment appears damaged, retain the original boxes and packaging material for inspection by the carrier. Contact your carrier immediately.

Issued by

**Enoc System AB**

Älgare  
334 91 Anderstorp  
Sweden

